



<https://www.fqcitalia.com/>

FQC **Global Excellence Certification**
ITALIA

WHERE BUSINESS MEETS BENEFITS

For our certifications we use
partners **IAF** accredited by:

DAkks **BAS**

CAI **EDYD**

IAS **UKAS**

UAF **SNAS**


FQC Italia S.R.L.

FQC ITALIA S.R.L. offers Inspection, Certification and Evaluation services, in accordance with international standards **ISO/IEC 17021**, through **partners** with accreditation: **DAkKS, ESYD, UKAS, BAS, IAS, SNAS, CAI and UAF** and **ISO/IEC 17020 and/or 17065** with **ESYD, BAS, Accredia and UKAS** accreditation .

It's also partners with a European Community **Notified Body (NANDO)** for **CE marking**.

The **FQC** professionals - spread throughout the country - have knowledge of various sectors & undergo periodic auditing method and techniques training in order to be up-to-date with the latest changes in sector regulations and new certification schemes, with the aim of always guaranteeing advanced and reliable technical evaluations.

The many years of experience gained in different sectors of intervention allows on the one hand to offer timely and specialized answers, on the other to develop articulated and transversal services. **FQC** wants to be an added value for companies, to participate in their development and their objectives, supporting the internal staff of companies with our experience and professionalism, transferring the know-how gained in years of study and field work. **FQC** seeks continuous improvement, offering those who work a tangible advantage.

A background image showing a person in a white lab coat, likely a scientist or technician, holding a small object in their hands. The image is slightly blurred, focusing on the hands and the object.

Company Information



Our Policy

Neutrality reflects the truth!



Rest assured
you're in safe hands



Systems Certification

Certifications are used both in private and public sectors to increase trust in the products and services provided by companies, between commercial partners and in business-to-business relationships and to demonstrate their sensitivity and attention to specific issues such as respect for the environment and the improvement of working conditions.

Third Party Audit

Quality

- ISO 9001 - Quality Management System
- ISO 3834 - Welding
- EN 15085 - Railway Welding
- ISO 13485 - Medical Devices
- ISO 15593 - Hygiene in the prod. of packaging for the prod. Food
- ISO 21001 - Educational organizations - EOMS - Requirements
- ISO 28000 - Supply Chain Security Management Systems
- ISO 22000 - Food Safety Management Systems
- FSSC 22000 - Food Safety System Certification
- ISO 41001 - Facility Management System

Environment

- ISO 14001 - Environmental Management Systems
- ISO 50001 - Energy Management Systems
- ISO 14021 - Type II - Environmental Labeling for CAM
- ISO 14064 - Organization Carbon Footprint
- ISO 17067 - Conformity Assessment

Risk Management

- ISO 31000 - Risk Management
- ISO 37001 - Anti-Bribery Management Systems
- ISO 18788 - Security Operations Management Systems

Safety

- ISO 45001 - Occupational Health and Safety Management Systems

- ISO 27001 - Information Security Management System
- ISO 20000-1 (2,3,4,5,6) - Information Technology Service Management
- ISO 22301- Business Continuity Management Systems
- EN 11381 - Insect Monitoring Systems
- EN 16636 - Pest Management
- HACCP - Hygienic self-control system (Codex Alimentarius)
- ISO 37301 - Compliance Management Systems
- ISO 20700 - Guidelines for Manag. Consultancy Services
- ISO 27701 - Privacy Information Management Systems
- ISO 27017 - Information Security Controls of cloud services provider
- ISO 27018 - Information Technology Personally Identifiable information

Sustainability

- SA 8000 - Social Accountability *(directly accredited by our Partner SaaS)*

Other

- UNI PdR - Conformity Certificate
- ISO 39001 - Road Traffic Safety Management Systems
- EN 1090 - EC Metal Structures
- EN 13816 - Regular passenger transport
- ISO 30415 – Human Resource Man. - Diversity and Inclusion
- UNE 179001 - Quality in dental centers and services
- ISO 10667 - Quality of service in the assessment of people

Other ThirdPartyAudit:

- ISO 14021:2021 - Environmental labels and declarations - Self-declared environmental claims (Type II environmental labelling)
- Validation of the Self-Assessment of Compliance with the DNSH principle
- ISO 17067:2013 - Conformity Assessment
- ISO 14064-1:2018 - GHG (Greenhouse Gases)
- ISO 14046:2014 - Water Footprint
- ISO 17033:2019 - **Ethical Claims** and supporting information
- End of Waste Certification - EU Directive 2008/98/EC
- End of Waste Certification - Glass (Reg. 1179/2012/EU)
- End of Waste Certification - Scrap Metal (Reg. 333/2011/EU)
- End of Waste Certification - Copper (Reg. 715/2013/EU)
- End of Waste Certification - Paper and Cardboard D.M.188/2020

Principio DNSH
(Do No Significant Harm)



Global Sustainable Tourism Council (GSTC)

The Global Sustainable Tourism Council (GSTC) is the main international organization engaged in the promotion of sustainable tourism.

With GSTC certification, accommodation facilities can demonstrate their commitment to sustainable tourism through a credible and internationally recognized brand.

The Global Sustainable Tourism Council (GSTC) is an organization which aims to promote sustainability and social responsibility in the world of tourism.

Should you require this service, we would be happy to connect you with our partner who specializes in GSTC's.

The GSTC mark is obtained through an ASI accredited body.

Product Certification - Owners of certification schemes



Private Technical Regulations Conformity Assessment (by our brand mark) ISO 17067:2013:

- IT Security
- Translation Service Provider Quality
- Asset Management
- Excellent-Knowledge-Management
- Social Responsibility
- HACCP
- Occupational Safety Management
- Customer Satisfaction
- Quality Service
- Transport Compliance
- Luxury products
- Cosmetics
- Responsible Aquaculture
- Safe Transport
- Safe Passenger Transport
- Product Quality
- Verified Hygienic Product
- Validated Excellent Business Hotel
- Green Hotel
- Luxury Hotel
- Green Transport
- Green Company
- Greenhouse
- Technical specification of the supply chain
- Remade (recycled / recovered / by-product materials)



Product Certification

*We certify that your products and services
comply with applicable standards.*

ProductAudit

Factory Production Control (FPC) EN1090 - CE Marking Structural Steel

Construction Products (CPR) - 305/2011/UE:

- 99/91/EC
- 99/93/EC
- 2000/245/EC

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TRASFERIMENTO TECNOLOGICO
INNOVAZIONE
SISTEMA CAMERALE VENETO



- 96/577/EC

Dedal
Attestation &
Certification



Medical Devices MDR - 2017/745/UE

- MDA 0311 Active non-implantable dental devices
- MDA 0312 Other active non-implantable surgical devices
- MDA 0308 Active non-implantable devices for wound and skin care
- MDN 1103 Non-active dental implants and dental materials
- MDN 1209 Non-active non-implantable dental materials
- MDS 1005 Devices in sterile condition
- MDT 2003 Devices manufactured using non-metal mineral processing (e.g. glass, ceramics)
- MDT 2004 Devices manufactured using non-metal non-mineral processing (e.g. textiles, rubber, leather, paper)



Personnel Certification. Skills for Excellence

- Welding Coordination Personnel, Welding Inspection Personnel
- Welders Manufacturing:

Evaluation and approval of the procedures for permanent joint operations





Inspection

For retailers and importers it is essential to verify that the products manufactured, shipped and distributed in stores satisfy industry requirements, government regulations or their own specifications.

Inspections according to ISO/IEC 17020

- In this context, FQC is an independent **third-party inspection body (type A) accredited by Esyd and IAS** according to ISO / IEC17020.
FQC carries out **verification activities for project validation and technical construction control**.
The verification service for validating projects, as foreseen by the Public Contract Code, allows the person in charge of the procedure to validate the project they're a part of before starting the process of contracting the work, certifying the quality, the technical adequacy, economic and regulation compliance.
The technical inspection of the buildings is aimed at the release of posthumous ten-year indemnity policies, by insurance companies, that the executors of public or private works are obliged to stipulate to protect the client and the buyer of new properties.
- **Pre-Shipment inspections to guarantee compliance with import and export requirements.**
Pre-shipment inspections include on-the-spot checks aimed at both quantity and quality. The quantity checks are used to ensure that the quantities of the outgoing / incoming goods actually correspond to those indicated on the transport documents, while the quality checks are used to ensure that the goods do not have visible defects deriving from transport and comply with the requirements expressed in the related documentation. The service is aimed at: manufacturing companies, exporters of agricultural products, commercial companies, purchasing offices of the end customer, organizations that deal with food assistance, banks and insurance companies.
Service details:
In the context of international trade, customers seek guarantees on the conformity of the goods ordered; suppliers, in turn, demand certainty about payments made by credit or documentary remittance, and Governments intend to safeguard national interests from fraud and imports of poor or prohibited goods. These are the main objectives of the pre-shipment inspections.
The documentation most involved includes:
Letter of Credit, client orders, pro-forma invoice, client approved packing-list, technical documents.
Deliverables:
The checks to be carried out depend on the type of goods, but, generally, they consist of a visual inspection to identify the goods, the control of the quantity, checking the quantity, packaging and marking, the review of necessary documents and the presence of the team during the shipping and/or delivery phases. Once these activities are completed, a report is issued with the help of photographs, confirming the result of the inspection conducted.



Certification of Personnel and Professions

FQC operates as a personnel certification body in accordance with the requirements of the international standard ISO/IEC 17024

Certification of Personnel

Upon receiving the certificate, the professional can demonstrate the possession of skills, experiences and specific training, through an evaluation process conducted by a third party and independent, according to internationally recognized methods.

The certification schemes and professional figures are defined and mapped according to the ILO (International Labor Organization) and EQF (European Qualification Framework) Standards, essential tools for those wishing to work abroad as it allows for qualifications to be recognized in foreign countries.

The certification process, regardless of the chosen scheme, involves:

- Specific training / Acquisition of training credits
- Verification of the effectiveness of the training
- Evaluation of experience in the field

At the end of the evaluation process, the Certification Committee authorizes the release of the certification and the inclusion of the name in the Certification register – **IAF accredited by IAF (ISO 17024)**.

Maintaining the certification up-to-date entails, according to the professional figure of reference, training updates and/or the completion of specific activities.

The following schemes are approved for organization training sessions :

Management Systems Courses - (Basic Training, Internal Auditor Training, Auditor Training)

- ISO 9001 Quality Management Systems
- ISO 14001 Environment Management Systems
- ISO 22000 Food Safety Management Systems
- ISO 27001 Information Security Management Systems
- ISO 45001 Occupational Health and Safety Management systems
- ISO 50001 Energy Management Systems
- ISO 37001 Anti-bribery Management Systems
- ISO 31000 Risk Management Systems
- ISO 20000-1 Information Technology Service Management System
- ISO 13485 Quality Management System for Medical Devices

and the relevant final Auditor / Lead Auditor certificate

Personnel certification courses:

Examinator Training

Professional Roles: activities being implemented

- Claims Adjuster (*also: loss adjuster*)
- Anti-Bribery (Consultant, Expert and Lead Auditor);
- Compliance Auditor and or Auditor 231 (Expert);
- Maintenance staff (Maintenance Specialist, Works Supervisor, Service Manager);
- Safety Manager and Trainer Teacher;
- Safety Manager and Occupational Safety Trainer
- Treatment and Protection of personal data (Data Protection Manager / Privacy Manager / Privacy Specialist / Privacy Evaluator
- Mobility Manager
- Installers of External Insulation Systems - UNI 11716
- Building painter UNI 11704
- Security professional UNI 10459 (Security Expert / Security Manager / Senior Security Manager)
- Minimal Environmental Criteria Experts
- Europlanner
- PRRC Manager
- Expert in wellness, make-up and blemishes
- Tourism management systems manager
- BM Profiles (BM)
- Alarm, Intrusion and Robbery System Experts
- Machinery Innovation Expert (MIE)
- Technical Staff assigned to Non-Destructive Tests in the field of industrial engineering
- Operator assigned to non-destructive tests
- Privacy officer and privacy consultant
- Welder, Brazing and welding operator
- Hybrid and Electric Vehicle Technician (HEV)
- other ...



TRAINING

Training

“The company is the team it is made of”. The team is made up of personnel that accompany the organization daily in its growth and development.

- By developing one's staff team professionally, the company's business will develop along with them.
- This is why FQC provides a training service to companies on all the activities listed in the previous slides through various platforms:
- Personalized paid training courses in person and / or at a distance (E-Learning)
- Continuous training courses financed with Interprofessional or Regional Funds
- Training courses financed by the European Social Fund (F.S.E)



<https://www.fqcitalia.com/formazione-e-altre-attivit>

<https://fqcitalia.kattedra.com/login>



<https://fqcitalia.piattaformafad.com/>





Federazione dei Professionisti
sede Provinciale di Verona

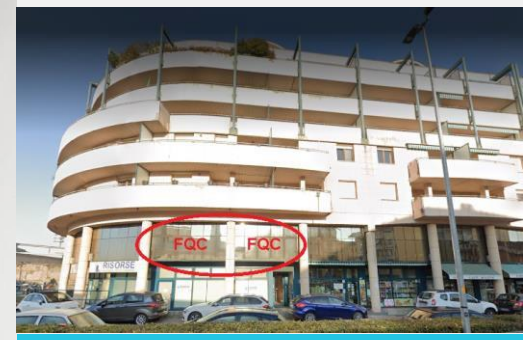
RICONOSCIMENTI E ADESIONI



Other activities

GDPR Compliance
For SaaS Platform
Owners





Thanks

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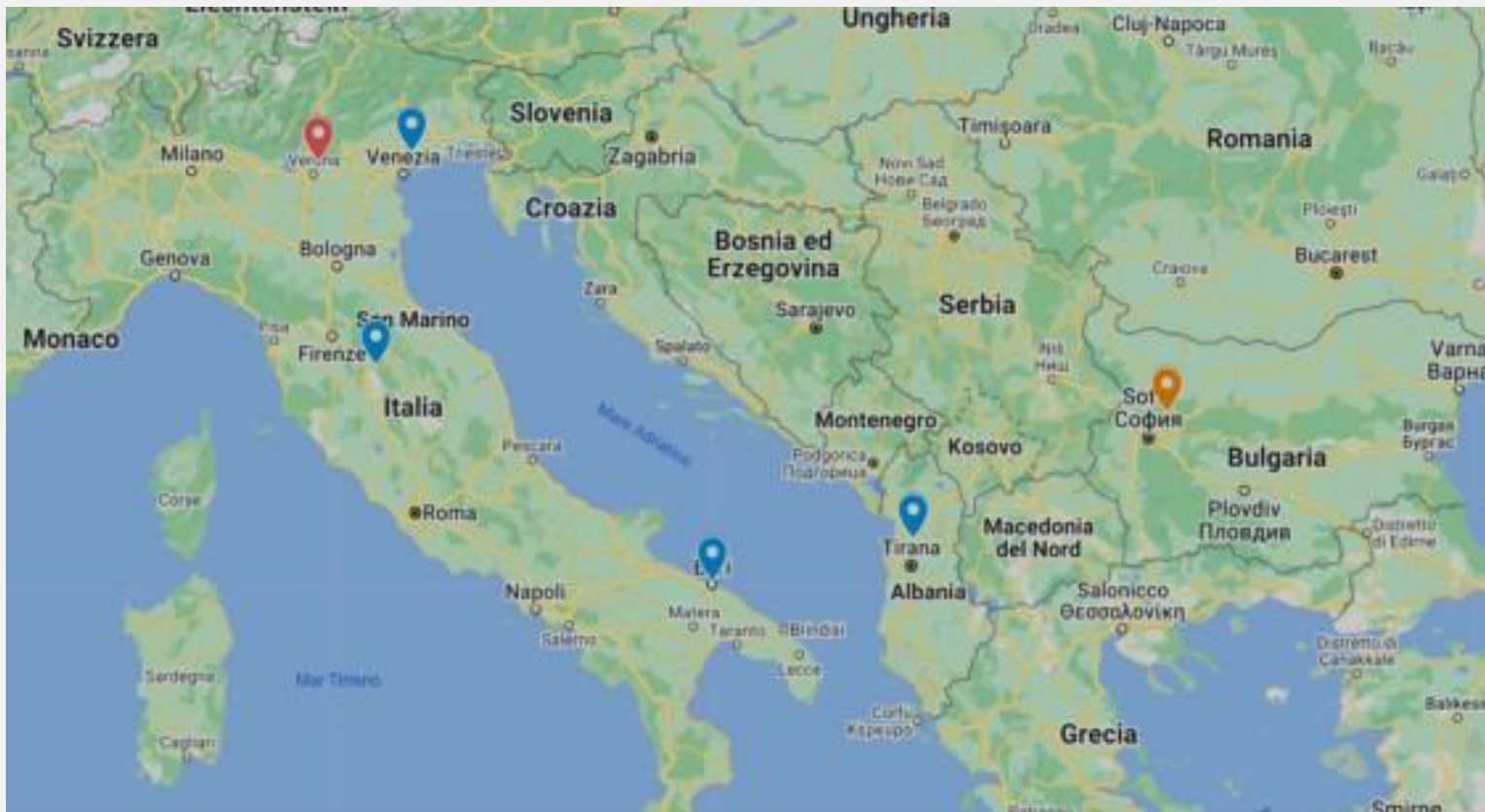


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Excellence
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